

Dispute Resolution Center

Reopening Status & Protocols

Phase II, June 1, 2020 - TBD

Washington State's phased re-opening plan is a fluid process that will be responsive to the continually changing public health reality in our regions. As such, the Dispute Resolution Center (DRC) will have a similarly fluid re-opening response, directed by the statewide guidance of the time. Our primary interest and concern remains the health and safety of our community, staff, volunteers, and clients – in both the near- and long-term. Upon a partial re-opening to the public on June 1st, the following safety precautions will be in place to protect the health and wellness of everyone and to curtail the further spread of illness. We are asking everyone to support these efforts.

In line with Washington State guidelines, the DRC has put the following protocols in place for the safety and protection of everyone:

- The DRC's hours of operation remain 9am-1pm, in line with current hours for the Conflict Resolution Resource Line. Staff and conciliators may work outside these hours, on a pre-determined schedule.
- Staff are encouraged to continue to work remotely, to the extent that they are able, and those that schedule time in office are doing so in a staggered, coordinated manner.
- Capacity at any one time will be limited to four people, including staff, volunteers and community members, to ensure ample space between everyone.
- Anyone with the following symptoms is asked to refrain from being onsite until fully well: chills, fever, cough, difficulty breathing and/or muscle aches.
- The staff entrance will remain locked at all times so that the front door remains the only option for entry by a member of the community.
- No individual office space, the kitchen, or the mediation room is to have more than one person at any one time; the inner sanctum may have two, the lobby may have three individuals and the training room may have four.
- All staff will need to sign the log when onsite and will be responsible for noting volunteer and community member presence on the same log.
- Staff and volunteers are required to wear a cloth face mask fully covering both nose and mouth for the entirety of their time while onsite.
- Everyone is asked to maintain at least six feet of physical distancing at all times.
- Shared surfaces shall be disinfected at least daily, upon final use or 'last to leave' practice, and shall be noted by the person responsible on the infection control log.
- All facilitation, training and mediation is offered online instead of in-person.